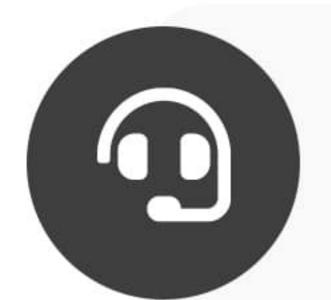


Tech Watch

Premier Business Computer Maintenance Plan





Professional IT Help Desk

Priority On-Site & Remote Support



Real-time Connection & Server Monitoring 24/7 Uptime Monitoring.



Operating System & 3rd Party Patch Management Servers & Workstations.



Active Directory Management & User Account Provisioning Group Policy Management.



Business Anti-Virus

Daily updates, Threat alerts, & 24/7 monitoring.



Comprehensive Asset Management & Inventory



Security Policy Guidance & Enforcement



Security Mitigation Controls

Planning, Implementation, & Enforcement. Anti-virus, Updates, Application Whitelisting, & Administrative Rights Controls.

DISCLAIMER

What is billable: Major upgrades, PC replacements, extended support calls, new software, acquisitions & printers. Help Desk Hours: Monday-Friday 8am - 5pm. **Emergency Support options available.



