

TechWatch

Premier Business Computer Maintenance Plan

SERVER



Professional IT Help Desk

Priority On-Site & Remote Support



Hardware Monitoring

24/7 Uptime Monitoring.



Operating System & 3rd Party Patch Management

Servers & Workstations.



Active Directory Management & User Account Provisioning

Group Policy Management.



Business Anti-Virus

Daily updates, Threat alerts, & 24/7 monitoring.



Comprehensive Asset Management & Inventory



Security Policy Guidance & Enforcement



Security Mitigation Controls

Planning, Implementation, & Enforcement.
Anti-virus, Updates, Application Whitelisting,
& Administrative Rights Controls.



Warranty Management



Scheduled Image-based Backups

DISCLAIMER

What is billable: Major upgrades, PC replacements, extended support calls, new software, acquisitions & printers.

Help Desk Hours: Monday-Friday 8am - 5pm. ***Emergency Support options available.*